



**Small Business  
Development Center  
Gannon University**

*Helping businesses  
start, grow, and prosper.*

**Lisa Dach**

Owner, Gold Door  
Concierge  
(724) 931-0728  
595 Lyle Drive  
Hermitage, PA 16148

[Golddoorconcierge.com](http://Golddoorconcierge.com)

**County:** Mercer

**Industry:**

Personal and Business  
support services

**Year Founded:**

2020

**SBDC Assistance:**

Business Plan Development  
Legal Assistance  
Marketing Plan  
Website Design

**Consultant:** Denise Rhoads

**Additional Partners:**

Penn State Legal Clinic

**Gannon University SBDC**

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## Gold Door Concierge: It all starts with a dream.

Gold Door Concierge is a personalized lifestyle management and small business support service. Their services extend far beyond home management, personal shopping, travel planning or check-in visits. They strive to help their clients manage their day-to-day tasks, big or small. Whether an individual is running a business, has a busy family, are an active senior or living alone, Gold Door Concierge is there to help support their lifestyle.

With over 25 years in business management, owner Lisa Dach's career has covered retail, manufacturing, logistics and small business operations. Starting out in the field of healthcare, revealed her passion for helping people become and create the best version of themselves. She has been a lifelong community servant and finds great joy in helping others.



Gold Door Concierge is a result of a 10 year vision. Seeing a growing need in the community for lifestyle support, Lisa decided to create a solution.

Maintaining a home and tackling the demands of life can be a challenge for anyone, let alone family members who are trying to assist their elders from a distance. But Lisa followed her heart and launched

Gold Door Concierge during a national pandemic.

Starting a business, re-branding or just needing an extra set of hands, Lisa found the solution within her own dream. As exciting as running a business seems, it can be a daunting task when trying to have work/home balance. Gold Door Concierge is able to fill that gap for all residences of Mercer and Lawrence Counties in Pennsylvania.

With the help of Penn State Legal Clinic and Gannon University Small Business Development Center, Lisa was able to make her dream come true. Some items, such as matters of the heart, are intangibles and her assistance will make families with far away loved ones, have peace of mind knowing Gold Door Concierge is close by for them.